

23 September		24 September	
09.00-10.00	Registration and exhibition browsing	09.00-09.30	Registration and exhibition browsing
10.00-10.10	Welcome by Leo Carswell, WRc Plc and SWIG Chairman	9.30-10.00	Keynote Speaker – Doug Wilson, Director of Scientific & Evidence Services, Environment Agency
10.10-10.30	Keynote Speaker – Martin Kane, Chief Engineering Officer, Severn Trent Water		
Serving the Customer		Serving the Environment	
10.30-10.35	Introduction by the chairman: Chris Jones, Northumbrian Water Ltd	10.00-10.10	Introduction by the chairman: Oliver Grievson, Anglian Water
10.35-10.55	Stuart Hyslop, Environment Agency: Flood Forecasting in the UK – Current practice and future aspirations	10.10-10.30	David Walters, Thames Water: Sewer Infiltration Monitoring
10.55-11.15	Bendert de Graaf, Vitens: Making sensor information and big data useful for customers	10.30-10.50	Martin Osborne, Mouchel: Active System Control
11.15-11.45	Coffee and Exhibition	10.50-11.20	Coffee and Exhibition
11.45-12.05	Allan Snape, NWL: Beach Aware: real-time combined sewer overflow information for beach users	11.20-11-40	Andy Thornton, Hach: Advanced Control of Wastewater Treatment Works
12.05-12.25	Paul Glass, Anglian Water: Making real-time water use information available to customers	11.40-12.00	Stephen Bailey, Environment Agency: Tryptophan Fluorometers for monitoring organic pollution
12.25-12.45	Q&A session	12.00-12.40	Q&A session
12.45-13.45	Lunch and Exhibition	12.45-13.45	Lunch and Exhibition
Serving Supply		Serving the Company	
13.45-15.55	Introduction by the chairman: Anthony Kyriacou, Severn Trent Water	13.45-13.55	Introduction by the chairman: Dave Ogden, Head of ICA at United Utilities
13.55-14.15	James Dunning, Syrinix: Calmness – a key ingredient for network resilience?	13.55-14.15	Ben Tam, Anglian Water: How important is data to innovation in the water sector
14.15-14.35	Mike Strahand, ATi: Online Turbidity & Chlorine Monitoring in Distribution Networks	14.15-14.35	Darren Sheen, DCWW: Dwr Cymru Welsh Water Smart Hub
14.35-14.55	Mike Riding, Process Instruments: Coagulation Control - past, present, and future	14.35-14.55	Evyatar Meiron, FieldBit: Improving First- Time Fix Rates with Smart Glasses and Augmented Reality
14.55-15.15	Tony Dodd, University of Sheffield: Autonomous Inspection of Water Pipes	14.55-15.15	Anthony Bond, WRc: Assessing & addressing the condition of your pipes.
15.15-15.50	Q&A session	15.15-15.50	Q&A session
15.50-16.00	Close of Day 1 (Leo Carswell)	15.50-16.00	Conference Close (Leo Carswell)
16.00-16.45	Tea and Exhibition	16.00 -17.00	Tea, Exhibition and home
19.00	Pre-dinner drinks sponsored by  WATER CONTROL ROOM FORUM		
20.00	Conference Dinner with after-dinner speaker Prof Stephen Mithen, University of Reading: Water management in the ancient world		